



AUSTRALIAN VENDING ASSOCIATION INC.



# 11th Edition

DIRECTORY OF MEMBERS  
AND MEMBER SERVICES

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THE AUSTRALIAN VENDING ASSOCIATION

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## THE AUSTRALIAN VENDING ASSOCIATION

Unit 11/1 Cowpasture Place, Wetherill Park, NSW, 2164

Email: [info@ava.asn.au](mailto:info@ava.asn.au) - Website: [www.ava.asn.au](http://www.ava.asn.au)

President - Phil Barry - 0412 110 092

Vice President - Darryl Stephen - 0410 655 528

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PO Box 61 Ulladulla NSW 2539

Telephone 02 4455 2255 – Facsimile 02 4455 5686 – [print@ulladullaprinting.com.au](mailto:print@ulladullaprinting.com.au) - [www.ulladullaprinting.com.au](http://www.ulladullaprinting.com.au)



## CODE OF ETHICS

Members of The Australian Vending Association recognise their obligation to serve the public, their customers and the community. They are aware of the responsibility to the industry and in business dealings shall endeavour to elevate its standards.

As a member of the Association;

1. They consider Merchandising a worthy vocation, as it affords them a distinct opportunity to service the public. They will therefore, always keep the public's welfare and well-being first in mind.
2. They hold that the sale of goods and services for profit is proper and ethical, provided that all parties in the transaction are benefited thereby.
3. They will offer only high quality merchandise and service to the public at all times.
4. They will see that merchandise or service machines are always clean, attractive and in good working order. They will have them serviced by competent personnel as frequently as the type of merchandise or service may require and meet all quality control standards.
5. They will operate only those merchandising or service machines that clearly show when they are empty or those that will provide for the return of the patron's money if no merchandise is delivered or service rendered.
6. They will see that all merchandise or service machines are plainly marked with clear and simple instructions for their operation.
7. They will improve themselves, increase efficiency and will constantly strive to better service the public.
8. They recognise the Vending Industry as a modern and efficient means of creating increased distribution of the products of Australian Manufacturers and industries to the public.



## **CUSTOMER CHARTER**

This company, as a Member of The Australian Vending Association (AVA), is proud to acknowledge that it trades in accordance with the AVA Code of Ethics.

The Customer Charter is the basis for a continuing satisfactory, fair trading relationship with our customers.

Customers can expect to receive value for money, high quality service and products from our vending operation.

We operate our vending machines to inspire and sustain customer confidence.

Our vending machines can be operated conveniently and efficiently by the users and will be checked and restocked in accordance with timetables agreed with our customers.

Our trained staff will ensure that machines in our charge are maintained to the highest standards of safety and hygiene.

Machine faults will be attended to within an agreed time and our spare parts service will cover the reasonable life of the machines we supply.

Sufficient information will be available at the location to direct the attention of users in the event of difficulty.

We will not engage in any form of selling, promotion, operation, advertising or publicity which is likely to bring the vending industry into disrepute.

We actively support all environmental initiatives pertaining to the vending industry.

In the unlikely event that a complaint should arise which cannot be resolved, we agree to accept the decision of the AVA Disputes procedure as set out in the AVA Constitution.



## TIPS FOR INTENDING PARTICIPANTS IN THE VENDING INDUSTRY

Almost everywhere you go, whether in Australia or overseas, you are bound to see them: coin operated vending machines dispensing food, beverages, snacks, cigarettes, newspapers, personal care items, stamps, chewing gum, petrol, etc.

To some this looks like an easy way to make money. Why not let the machines do the work? All I'll have to do is fill them up and collect the money!

Well, like everything else in this world, it's not quite that easy. However, because vending seems easy to the layman, there are a few that want to make your desire "to get rich quick" into the ways and means that will make them "rich quick"!

Vending is a **BUSINESS** and like all other businesses, it needs a professional and business-like approach. **BEWARE** of the "Part Time Business" ads we have all seen in the papers at one time or another. You know the kind of advertisement referred to: "Work only 1 or 2 days a week in your spare time and make a fortune" type of ad or "Spare Time Income, No Selling, etc.". Of course some ads set out in these terms are genuine opportunities, but some are not. It's up to you to sort them out. Some advertisers state that they are very selective in their appointment of "suitable applicants", can supply easy finance, etc. Once again, it's up to you to decide which advertiser offers a genuine opportunity to improve your financial situation and which one only seeks to get your cash - one way or another.

As a general rule, no genuine company or individual will object to you making a few enquiries about them, from other users of their product for example or from Trade and Business Associations.

Before we go any further, ask yourself these questions.

1. Are you willing to work long hours, day or night and at weekends, mostly on short notice, if required?
2. Are you thorough?
3. Can you handle money matters efficiently (both your own and others)?
4. Do you have or can you arrange credit at your bank?
5. Can you organise yourself and stick to a schedule?
6. Do you remain calm when things go wrong?
7. Do you really want to be your own boss?
8. Can you "handle people"?

If the answer to any of these questions is NO, don't go any further.

- **QUALITY OF SITE**

- Critical to the profitability of the business.
- Who is/will be responsible for finding the sites?
- What happens if sites are unsatisfactory? Who pays the cost of the machine relocation?
- Be wary of inflated volume projections.  
There are few reputable statistics available in Australia on Vending.
- Depending on products vended, most quality sites are taken by existing vending companies.

- **SUPPLY OF MACHINES**

- Will the availability of machines be consistent?
- Should machines be leased or purchased?
- Can one supplier meet the demand? Does this include preferred pricing?
- What technology is/will be available? How will this affect the business? (e.g. card purchases).
- Obtain quotes from suppliers to gauge pricing parameters.
- Does the manufacturer's guarantee cover all parties?

- **TRAINING**

- Large amounts of time taken up with Sales and "PR".
- Need to find sites, promote service, handle enquiries and/or complaints.
- Programs are often nonexistent and if available, should be comprehensive.
- Requirement can be extensive, depending on equipment and product type.

- **TECHNICAL SUPPORT**

- Who is responsible for repairs and maintenance?
- How complicated is the work? (e.g. electronics, mechanical, refrigeration).
- Is there a requirement for qualified technicians?
- Who pays for the technical support?
- What is the level of service required at sites? (e.g. 7 days per week/24 hours per day).

- **SUPPLY OF PRODUCT**

- Will the availability of product be consistent?
- Obtain several quotes from suppliers where possible.
- Pricing usually cheaper if one supplier used consistently.
- Brand names required as no-one on hand to sell product.
- Is product bought or on consignment?

- **FINANCIAL INFORMATION**

- Conduct a proper, full P & L on figures available.
- Check financial authenticity if possible.
- Consult accountant and solicitor before commitment.
- Vending can be a profitable cash-only business.
- Beware of inflated profit projections.  
There are few reputable statistics available in Australia on Vending.

**IN SUMMARY**

- You may need to understand your equipment products, market and customer to be successful.  
Do your homework.
- Be wary of "Get Rich Quick" or "Work Part Time" offers.  
Generally as in all businesses, you get back what you put in.
- Ask for proof and authenticity of any figures presented.
- Ensure continued supply of machines and product where ever possible.
- Ascertain quality of machine sites.
- Ascertain how technical support is serviced and at who's cost.

**GOOD LUCK!!**

**JOIN THE AUSTRALIAN VENDING ASSOCIATION**

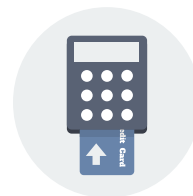
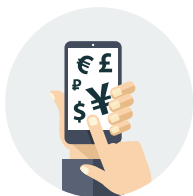
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## All the cashless payment options in one reader!

Equip your unattended machine with:



## Stay ahead of the curve



# Introducing Nayax's latest innovations



## VPOS Touch

The all-in-one cashless payment & telemetry device

- Telemetry & payment reader in one
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- Dynamic QR scanner
- Technician mode



## VPOS Fusion

- Cash and cashless combined
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Coming Soon!



## Onyx Plus

- All-in-one device
- Contact & contactless payments
- Eye-catching, compact design
- Consumer engagement focused



## VPOS Verify

- 4 payment choices: EMV, contact, contactless, swipe
- PIN-code payment device

Coming Soon!



## Communicate with your consumers with Monyx Wallet

Download app for FREE

- Ideal for closed & open environments
- Digital wallet with built-in consumer engagement tools  
Loyalty programs | SMS blasts | E-refunds | Punch cards | Discounts

**NAYAX**

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au-sales@nayax.com.au

# INFINITY EXTREME COMBO

## UNLIMITED TECHNOLOGY

- Guaranteed delivery system
- Seamless payment system integration
- Telemetry ready
- Energy saver setting
- Lock-out and timed vent settings
- LED lighting for brilliant merchandising

## QUALITY MANUFACTURING

- Interlock door construction for added security
- Endura motors tested for perfect performance over 2 million vends
- Scroll pricing display
- Height adjustable shelves
- Slide-in cooling deck
- Trays configured for wide range of products
- Theft-deterrent plates for high security
- UV Protected cabinet
- Locking T-handle cover
- Triple efficiency glass
- High efficiency refrigeration
- Reinforced cabinet

INFINITY  
ENDLESS POSSIBILITIES

**XTREME**



**Seamless Payment  
System Integration**



**Guarenteed  
Delivery System**



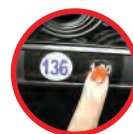
**On Board  
Flash Technology**



**Optional  
Advertising  
Player**



**Standard  
Dual Coils**



**Scroll  
Price Display**

FOR MORE INFORMATION:

**Ph: 02 9756 6628**

Web: [ccroyal.com.au](http://ccroyal.com.au)

FB: [facebook.com/ccroyalvending](https://facebook.com/ccroyalvending)





## ROYAL VENDORS RVV 500 EZ LOAD

The most package-flexible, reliable glass front vendor on the market is now even better!

- Utilizes R134a refrigerant to comply with E star tier 3 for best in class energy efficiency
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- All white interior with brilliant LED lighting enhances product visibility.
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- Fits through the standard 36" wide door opening for a quick and easy machine installation
- Positive drive vend mechanism
- Newly redesigned product retainers provide better visibility and easier product loading.
- Programmable rows provide the ability to offer "skinny packages" to meet customer demand.
- "pushers" are extended to the end of the shelf, allowing the vending of semi-cylindrical (2"-3" diameter) and square packages.
- 3 piece wiring harness is easy to diagnose or replace if needed.



**Model** RVV 500 EZ LOAD

**Shelves** 5

**Selections** 40

**Height** 72" (182cm)

**Width** 39" (99cm)

**Depth** 35.5" (90cm)

**Weight** 760 lbs (345kg)

**Compressor** Super 1/3; R134a

**Amperage** 9 Amps, GFCI cord

**Capacity** may vary due to package configuration

FOR MORE INFORMATION:

**Ph: 02 9756 6628**

Web: [ccroyal.com.au](http://ccroyal.com.au)

FB: [facebook.com/ccroyalvending](https://facebook.com/ccroyalvending)





# ROYAL VENDORS RVV 700

More Capacity • More Selections • More Features

- 20% faster vend time.
- Clear easy to load product retainers.
- “Positive Drive” vending system.
- Reduces service times.
- One piece refrigeration system.
- 50 facings provide more product selections.
- Optimized brand marketing.



**Model** RVV 700-50

**Shelves** 5

**Selections** 50

**Height** 72" (182cm)

**Width** 47" (119cm)

**Depth** 33" (84cm)

**Weight** 635 lbs (288kg)

**Compressor** Super 1/3; R134a

**Amperage** 9 Amps, GFCI cord

**Capacity** 400 20oz. bottles

FOR MORE INFORMATION:

**Ph: 02 9756 6628**

Web: [ccroyal.com.au](http://ccroyal.com.au)

FB: [facebook.com/ccroyalvending](https://facebook.com/ccroyalvending)



# CCRoyal

Quality & Excellence in Vending



RVV 500 EZ Load



Infinity Extreme Combo



Merlin 4 Closed Front



Merlin 4 Live Display

- Advanced bill image processing and dynamic sensor calibration offers industry leading bill acceptance and fraud protection.
- Centric drive technology compensates for skewed bill insertions, ensuring highest first time acceptance.
- Quick-release bezel offers fast installation and removal of bill acceptor without the use of tools.
- Dual anti-stringing technology provides superior cheat resistance.
- Capture new customers with eye-catching impulse lights.
- Sculpted 360° illuminated bezel offers ease of use bill insertion and triggers incremental customer transactions.
- Automated self-diagnostics ensure optimal performance resulting in fewer service calls.



Royal Vendors are the preferred supplier of cold drink machines to major Australian bottling companies

All Royal products are covered under a 3 year parts only warranty.

All Royal products feature: C-Tick App and meet all Australian Electrical Standards.

FOR MORE INFORMATION:

**Ph: 02 9756 6628**

Web: [ccroyal.com.au](http://ccroyal.com.au)

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Trusted Service™

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**LOVE**

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600ML VARIETIES



375ML VARIETIES



KIRKS 375ML VARIETIES

### REFRESH & REHYDRATE



POWERADE 600ML

### REFRESHING WATERS & ICED TEA



MOUNT FRANKLIN STILL 600ML & LIGHTLY SPARKLING 450ML



GLACEAU VITAMINWATER 500ML

FUZE TEA 500ML

### TASTY JUICE & MILK DRINKS



KERI JUICE 300ML

BARISTA BROS 500ML

### GET MOVING ENERGY DRINKS



MONSTER ENERGY 500ML

MOTHER ENERGY 500ML

**PLEASE DON'T HESITATE TO CONTACT YOUR LOCAL STATE REPRESENTATIVE FOR FURTHER INFORMATION**



**TASTE THE FEELING™**

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## The First Enterprise Solution for Unattended Retail

With the acquisition of Cantaloupe Systems, USAT is delivering outsized benefits through a single platform that transforms customer engagement and operational efficiency for unattended retailers everywhere.

### BIG Insight

Delivering responsive, data-driven customer engagement and business efficiency

### BIG Value

Driving new levels of customer engagement and business efficiency



#### Smart Scheduling

Only service that absolutely need to be serviced. Eliminate visits to fully stocked or completely blown out machines.



#### Real Time Pre-kitting

Say goodbye to costly rolling warehouses in trucks, high bring-back levels, and multiple trips to refill machines.



#### Intelligent Merchandising

Get advice on the optimal product mix to maximize service intervals, reduce spoils, and boost sales.



Learn more about how your business can leverage the first enterprise platform build specifically for unattended retail. Call your sales rep today to schedule an appointment.

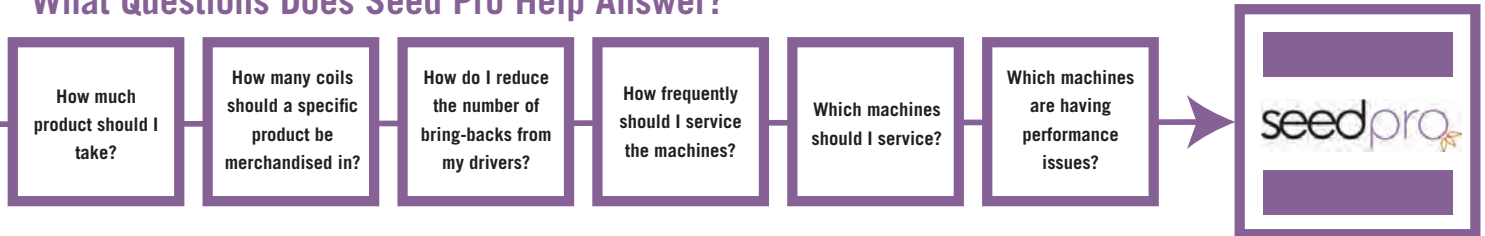
**Cantaloupe Systems Australia / Phone: 1300-662-045 / Email: [seed@netcard.com.au](mailto:seed@netcard.com.au)**



Know where to go, when to go and what to take.

USAT's Seed Pro is a cloud-based vending intelligence solution that automates the thousands of decisions required to optimize your vending business every day. Seed Pro is comprised of two components: real-time monitoring devices installed in the vending machines and a powerful data analytics software

### What Questions Does Seed Pro Help Answer?



**40% Increase**  
in collects per visit



**44% Increase**  
in fills per visit



**50% Increase**  
in number of machines  
filled per route



Accept every way your customers want to pay.

Cashless is a “must have” in today’s market due to customer demand and competitive business climate. To ensure that your customers are happy and you maintain your competitive edge, it is essential that you are able to offer card and mobile payments.



Easy-to-Use, driver handheld app.

Seed Mobile is a one-handed operation that allows drivers to service machines quickly, accurately and in less time. Seed Mobile is an IOS application that can be downloaded in the App Store, and is free to all Seed Pro Users.



Learn more about how your business can leverage the first enterprise platform built specifically for unattended retail. Call your sales rep today to schedule an appointment.

Cantaloupe Systems Australia / Phone: 1300-662-045 / Email: [seed@netcard.com.au](mailto:seed@netcard.com.au)



## PROVIDING SUPPORT FOR INDEPENDENT OPERATORS

Give your business a competitive edge by joining and supporting your industry and trade association

## ASK ABOUT MEMBERSHIP NOW



### THE BENEFITS OF BEING A MEMBER OF **IVMOA** ARE:

- Strength in Numbers • Recognition by Manufacturers & Suppliers
- Opportunity to Acquire Multiple Outlets • Shared Information on Equipment
- Respect from other members

**[www.ivmoa.asn.au](http://www.ivmoa.asn.au) - [info@ivmoa.asn.au](mailto:info@ivmoa.asn.au)**

**AACS**  
WHOLESALE OF THE YEAR  
2015, 2016, 2017



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The Distributors Bathurst <b>Westco Distributors</b>	P (02) 6332 3166
The Distributors Broken Hill <b>Rosella Distributors</b>	P (08) 8087 4230
The Distributors Central Coast <b>Central Coast Confectionery</b>	P (02) 4367 7859
The Distributors Coffs Harbour <b>Coffs Cordials &amp; Confectionery</b>	P (02) 6652 3066
The Distributors Goulburn <b>Kim Cupitt</b>	P (02) 4821 5262
The Distributors Inland <b>Inland Distributors</b>	P 1300 820 308
The Distributors Mid North Coast <b>Saxbys Drury Distribution</b>	P (02) 6552 1011
The Distributors Newcastle, Lake Macquarie, Hunter Valley & Port Stephens <b>Kev Baldwin Wholesale</b>	P (02) 4954 5244
The Distributors Northern Rivers <b>Beach &amp; Bush Distributors</b>	P (02) 6624 3555
The Distributors Sydney <b>JB Metropolitan Distributors</b>	P 1800 172 440
The Distributors Western Sydney <b>Sweeties Confectionery</b>	P (02) 4735 6121
The Distributors Wollongong <b>Southern Sweet Distributors</b>	P (02) 4272 9199

## VIC

The Distributors Albury <b>Accredited Distributors Albury</b>	P (02) 6043 6000
The Distributors Bendigo <b>Accredited Distributors Bendigo</b>	P (03) 5430 3100
The Distributors Geelong <b>Accredited Distributors Geelong</b>	P (03) 5272 8200
The Distributors Gippsland <b>Aygee Gippsland</b>	P (03) 5174 1291
The Distributors Melbourne <b>Accredited Distributors</b>	P (03) 9703 8500
The Distributors Mildura <b>Link Distribution Services</b>	P (03) 5023 1666
The Distributors Warrnambool <b>SL Distributors</b>	P (03) 5561 5383

## ACT

The Distributors Canberra <b>J&amp;A Wholesalers</b>	P (02) 6241 7590
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## QLD

The Distributors Brisbane	P (07) 3802 7800
The Distributors Cairns	P (07) 4053 5266
The Distributors Mackay <b>Mackay Food Services</b>	P (07) 4952 1955
The Distributors Rockhampton <b>Mackay Food Services</b>	P (07) 4952 1955
The Distributors Sunshine Coast <b>ACW Sunshine</b>	P (07) 5493 5711
The Distributors Townsville	P (07) 4053 5266
The Distributors Toowoomba <b>Toowoomba Confectionery Wholesale</b>	P (07) 4637 3500
The Distributors Wide Bay <b>Suncity Distributors</b>	P (07) 5493 5711

## SA

The Distributors Adelaide <b>JB Metropolitan Adelaide</b>	P (08) 8249 0500
The Distributors Mt Gambier	P (08) 8725 6833
The Distributors Port Pirie <b>Foodplus</b>	P (08) 8632 2554

## WA

The Distributors Perth	P (08) 9351 9800
The Distributors Geraldton <b>McDonalds Wholesalers</b>	P (08) 9921 1655

## TAS

The Distributors Tasmania <b>Juicy Isle</b>	P (03) 6274 5999
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## NT

The Distributors Northern Territory <b>JB Metropolitan Distributors</b>	P (08) 8249 0500
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**1800 989 022** **www.the-distributors.com.au**

# PayTech Solutions

*Technology without compromise*



**TK77**

Note Readers  
(stackerless)



**CC6100**

Coin Change Givers  
(6 x tubes)



**V6**

Note Readers



- Note Readers
- Coin Change Givers
- Change Machines
- Timer Coin Boxes
- Coin Acceptors
- Banknote Sorters
- Bank Note Reader Cleaning Cards
- Credit Card Reader Cleaning Cards
- Dust Off Air Spray
- Tokens

For Sales & Service Information

**Australia 1300 853 192**

**New Zealand 0800 729 832**

# Leading edge specialists in payment technologies

## *Technology without compromise*



**XBA/Nayax**  
Combo



**XBA Mini**  
Note Readers



**BCS 160**  
Note Sorters



**Consumables**  
Tokens, Cleaning Cards

[www.paytechsolutions.com.au](http://www.paytechsolutions.com.au)

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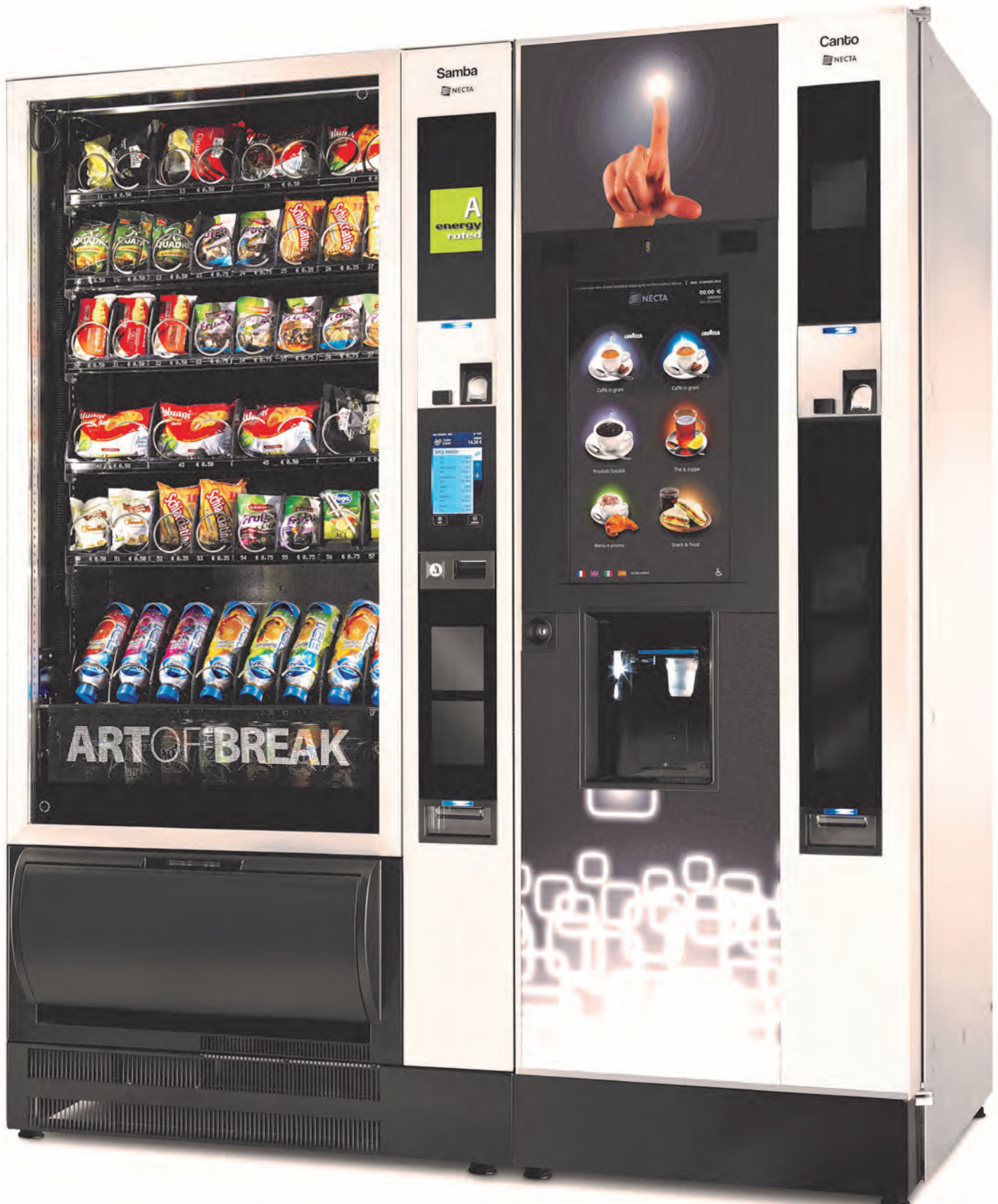
**1300 836 326**

[sales@vendco.com.au](mailto:sales@vendco.com.au)

[www.vendco.com.au](http://www.vendco.com.au)

Vendco is the Victorian Necta Authorized distributor

Sales, Parts & Service for all Necta equipment coffee, snack & drink, food



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The world of payment is constantly evolving. You need technology that can keep up. We deliver the industry's most trusted payment platform. Whether you need cash diagnostics, card payment, telemetry, offline cashless, or anything in between, we are here to help.

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# Why MicroMarkets?

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Global Leader



Best Support



Best Ecosystem



Highest Profits for you

## Increase Sales & Profits.

A better user experience drives increased sales, yielding higher profitability.



Incredible product variety

- Fresh foods, salads, sandwiches

- Wellness items



Touch & feel products



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Modern shopping environment



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More payment options vs. vending

### Vendpro

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Western Australia, 6021  
Tel: +61 (8) 9240 1333  
Fax: +61 (8) 9240 6133  
Email: [info@vendpro.com.au](mailto:info@vendpro.com.au)  
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# Innovative Technology

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[www.innovative-technology.com](http://www.innovative-technology.com)



## NV9

*“Enhanced sensing technology”*

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- Enhanced sensing technology
- Cashbox & bezel options to suit all applications
- Future proof
- Add on recycler available

## State of the art cash handling solutions

25 year history in cash handling

Dedicated local sales & technical  
support for APAC customers

We currently support the new AUD  
\$5 & \$10 and are ready for the  
\$50 release in October 2018



## Contact Us



Scott McLennan  
[smlennan@innovative-technology.com](mailto:smlennan@innovative-technology.com)



[support@innovative-technology.com](mailto:support@innovative-technology.com)



+61 437 747 902

**PLEASE COME VISIT OUR SHOWROOM**  
**9/16 BERNERA ROAD PRESTONS NSW 2170**

## FEATURES:

- ADJUSTABLE SHELVING TO SUIT YOUR NEEDS AND PRODUCTS.
- EASY REMOVAL OF THE COOLING UNIT FOR MAINTENANCE OR REPAIRS (UNIT COMES OUT FROM THE FRONT)
- HAS THE MOST USER FRIENDLY INTERFACE (FOR EASY PROGRAMMING & CHANGING SETTINGS) PRICING ETC.
- DEX PROTOCOL FOR TELEMETRY AND CASHLESS PAYMENT SYSTEMS (PAYPASS, ANDROID PAY, TAP N GO, ETC)
- ATM STYLE KEYPAD FOR STRENGTH AND RELIABILITY
- DROP SENSOR SYSTEM FOR GUARANTEED DELIVERY OR MONEY RETURNED AUTOMATICALLY
- 90 DEGREE DOOR OPENING FOR EASIER REFILLING
- LED LIGHTING (SUPER BRIGHT)
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- VEND MOTORS CAN TURN CLOCKWISE OR ANTI-CLOCKWISE (NO NEED TO CHANGE MOTORS FOR DIFFERENT SPIRALS)

## Combination Snacks & Drinks or Snacks Only

TCN-6G-GP



MAXI-6G-TCN



MAXI-8G-TCN



MAXI-10G-TCN



TCN-10G-GP



To make appointment please call

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- **90 DEGREE DOOR OPENING FOR EASIER REFILLING**
- **LED LIGHTING (SUPER BRIGHT)**
- **EASY SPIRAL ADJUSTING JUST PULL & TWIST (NO NEED TO REMOVE TRAY)**
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TCN-50-TOUCH



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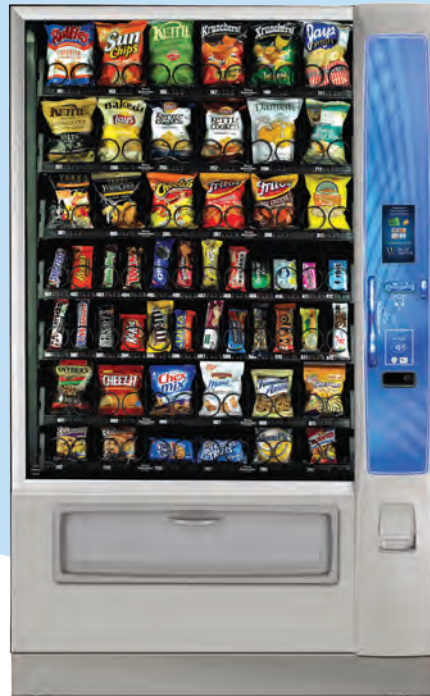
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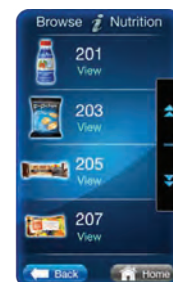
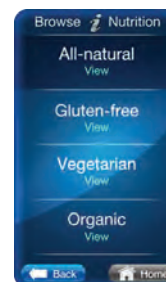


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National Operations Manager

**Mobile 0499 995 971**

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# ARE YOU MAXIMISING YOUR VENDING RETURNS? **HOW?**

**YOUR CHOICES ARE:**

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### WE PROVIDE UPGRADES FOR:

- MANAGING REMOTE OPERATIONS
  - Stock Movements / Ageing Stock
  - Vend Operations / Maintenance
  - Vend Machine Issue Alerts
  - Refund Detection / Management / Support
- ADDING NEW PAYMENT METHODS
  - Adding MDB & DEX Protocol Support makes it easy to Add New MDB Payment Slave Devices & Report new Payment methods as MDB Reports
  - Seamless MDB Slave/Master Integration with DEX & Asian Protocol Vending
- ADDING SMS/EMAIL ALERTS
  - Stock / Cash-float Alerts
  - Maintenance Alerts
  - Advertising Alerts (with Media Ad Upgrades)
- MANAGING REFILLER NEEDS
  - Vend Run Stock List
  - Vend Run Refill App
- ENABLE DEX VEND SOFTWARE COMPATIBILITY
  - Use your software or Our Vend Portal
- DIGITAL MEDIA ADVERTISING
  - Add Advertising Revenue via Sponsors to INCREASE Cashflow & Sell Through Each Month
- CUSTOMER ANALYTICS
  - Get to know your customer with our Face Recognition Solution, know what Sex, Age & choices your clients are making

### How We Help



## INVEST IN NEW ENABLED VEND MACHINES

### WE PROVIDE & RETROFIT VEND MACHINES:

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  - Asset Tracking
  - Touch Screen Media Vending
  - Other Specialised Custom Vending needs
- REMOTE VENDING MANAGEMENT
  - Stock Movements / Ageing Stock
  - Vend Operations / Maintenance
  - Vend Machine Issue Alerts
  - Refund Detection / Management / Support
  - Temperature / Power Management / Alerts
- SUPPORT FOR NEW PAYMENT METHODS
  - Supports many MDB Slave Devices and reporting is compatible with MDB Reporting software
- SUPPORT FOR SMS/EMAIL ALERTS
  - Stock / Cash-float / Maintenance Alerts
  - Advertising Alerts (with Media Ad Upgrades)
- DIGITAL MEDIA ENABLED
  - FULL or TABLET TOUCH SCREEN INTEGRATION
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- CHOICE OF YOURS OR OUR MOBILE WEB VEND PORTAL
  - Use your Vend software or Our Vend/Refiller Portal
- CUSTOMER ANALYTICS
  - Get to know your customer with our Face Recognition Solution, know what Sex, Age & choices your clients are making

### How We Help



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